LOKE

Product Releases & Roadmap June 2023

Recently completed

LOKE Office

- Upgraded system to manage order of promotions.
- Download product ID's from Menu in Ordering Settings
- ID checker to remove errors from Product ID's in Discount set up.

Dispatch / Delivery

- Live with Deliverect
- Upgrades to customer facing status' during order
- Update to Delivery area management
- Update to SMS notifications

Discounts

- Stackable discounts now available - you can now have multiple discounts on 1 order. Rules can be found here…
- Discount rules

Web

- My Rewards button now shown on Menu, Promos, My Activity
- My Rewards page now live showing available credits and discounts
- Voucher Code entry on stand alone page.
- Update to menu navigation.
- Discounts notification on My Rewards button

App

- Update to cart to allow easier "remove from cart" for individual items.

Bill Payments

- Upgrades to Bill Payments (pay a bill / cheque payment) in web and app
- Integrations to K-Series live for Bill Payments

Coming Up

Ordering

- Reorder (order again) in the app (allowing users to re-order the most recent order from homescreen).
- Upsell of products (web only)
- Highlight products in menu (web only)
- Improved UX when customer is required to choose options on a product.
- Search bar in menu for finding products.
- Updates to scheduled ordering based on user feedback (public API ordering only)

Integrations

- Reorder (order again) for Zonal
- Updates to Kounta (o-series) integration.
- Ongoing updates to Lightspeed (k-series)
- Bill Payments to existing integrations.

Web

- Begin work on Guest Check Out (web only). Configurable per org to allow users to pay without signing up to loyalty.

Discounts

- Continued improvements to front end experience for setting up and redeeming rewards.

LOKE Office

- Upgrades to reporting service.
- Upgrade to data on a number of reports to improve success visibility for loyalty, marketing, credit and discount use.